



COMMONWEALTH of VIRGINIA

Department of Emergency Management

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FEMA-1491-DR-VA

Commonwealth Situation Report # 14

Monday, September 29, 2003

1. Situation

Hurricane Isabel entered Virginia September 18 after making landfall along the North Carolina Outer Banks. The Commonwealth sustained winds near 100 mph and tropical storm winds for 29 hours. The hurricane produced storm surge of 5 to 8 feet along the coast and in the Chesapeake Bay with rainfall totals between 2 to 11 inches along its track. Damages due to wind, rain, and storm surge resulted in flooding, electrical outages, debris, transportation interruption, and damaged homes and businesses. At the height of the incident approximately 6,000 residents were housed in 134 shelters and curfews were imposed in many jurisdictions. Further damages occurred when a series of thunderstorms and tornados came through many of the designated areas in the southeast portion of Virginia on September 23. Governor Mark R. Warner declared a State of Emergency in the Commonwealth on September 15, 2003. Governor Warner requested, and a Major Presidential Disaster Declaration (FEMA-1491-DR-VA) was granted, to Virginia on September 18, 2003 and continuing. See Attachment 1 for disaster assistance designations.

2. Current State Priorities

- Citizen safety.
- Power restoration.
- Ice and water.
- Maintaining emergency services.
- Debris management.
- Managing expectations.
- Continue Public Assistance Preliminary Damage Assessments and schedule applicant briefings.
- Continue community relations contact with every designated jurisdiction.
- Coordinate with FEMA to expedite openings of Disaster Recovery Centers.
- Provide state representation at every general community meeting.

3. Response Activities

- **Transportation**
 - Midtown Tunnel between Norfolk and Portsmouth remains closed for flood repairs, detours available.
- **Communications**
 - **13,344** customers without landline telephone service.

“Working to Protect People, Property and Our Communities”

- **Public Works**
 - A hotline, operated by the U.S. Army Corps of Engineers, is opened for those needing information regarding debris removal and building contractors 1-866-880-1380. The lines are opened from 7 a.m. to 7 p.m. daily.
- **Mass Care**
 - ***Two*** American Red Cross shelters are open ***in Virginia Beach and Gloucester*** with **26** total ***residents***.
 - Boil Water Advisory remains in effect in **192** water systems.
 - Health Department /FEMA coordinating mosquito/vector abatement.
- **Resources**
 - As of 1400 September 28, **228** National Guard troops were on active duty.
 - Command and Control – **20**
 - Security – **6**
 - Water/Ice Distribution – **178**
 - Aviation – **3**
 - Recovery Ops – **0**
 - Maintenance Support – **14**
 - Personnel Support – **7**
- **Emergency Medical Services**
 - Emergency Medical Services and Department of Mental Health continues implementation of crisis counseling programs and related critical-incident stress relief.
- **Energy**
 - **88,457** customers remain without power. Power has been restored to all nursing homes.
- **Hazardous Materials**
 - ***Collected 100 containers in Surry over weekend, work continues.***
 - ***Pumped out five basements and collected 30+ drums in Rockbridge County.***
- **Food**
 - Disaster Food Stamps Program (a short-term program) has been approved for the cities of Norfolk, Petersburg and Staunton and the counties Augusta and Henrico.
 - **6,264,000** pounds of ice and **1,357,058** gallons of water have been distributed.
 - Seven staging areas in central and southeastern Virginia are providing water and ice to local governments.
 - ***American Red Cross has provided 64,007 meals in the last 24 hours for a total of approximately 600,000 at 63 fixed and 84 mobile sites.***
- **Local Situation Report Summary**
 - The Local Situation Report Summary will be distributed weekly within the Situation Report on Fridays.

4. Recovery Activities

A. State Coordinating Officer:

- See current state priorities on page 1.

B. Human Services:

i. Teleregistrations

- Teleregistrations since last reporting period **1562** for **39,241** total registrations at COB 9/27/03.
See Attachment 2 for teleregistrations by designated jurisdictions.

- Individuals can register for FEMA assistance by calling 1-800-621-FEMA or TTY 1-800-462-7585 for the speech or hearing impaired. Lines are open from 7 a.m. to midnight daily.

ii. Small Business Administration

- The Small Business Administration has sent out 17,963 home loan applications and 3,279 applications to businesses.

iii. Individuals and Households Program (IHP)

1. Housing

- Temporary housing assistance dispersed to date - \$4,397,268.64.
- Travel trailer has been placed in the city of Poquoson.
- More than 789 homes reported destroyed and 8,465 with major damage.

2. Other Needs Assistance (ONA) (data as of 09/28/03)

- *Amount referrals approved:* **\$3,375,634.50**
- *Amount referrals disbursed:* **\$999,000.00**
- *Total referrals received:* **15047**
- *Total referrals approved:* **1743**
- *Total referrals ineligible:* **1512**
- *Total referrals withdrawn:* **221**
- *Total referrals pending:* **11571**

iv. Disaster Recovery Centers

	Location & Address	Date Opened	Clients Served 9/28	Clients Served Cumulatively
1	Poquoson Emmaus Baptist Church (Gym)—814 Yorktown Road	9/23	71	1,003
2	Norfolk Ocean View Center—600 E. Ocean View Ave.	9/26	31	173
3	Hampton N. Hampton Community Center at Jefferson Davis Middle School 1435—A Todds Lane	9/26	50	254
4	Gloucester Old Wal-Mart Building—6513 Market Drive	9/26	60	240
5	<i>Buena Vista/Mountain View Elementary (Closed 9/28 COB)</i>	9/26	7	37
6	Newport News Dresden Drive Shopping Center (Dresden Dr. & Jefferson Ave.)	9/27	35	103
7	Virginia Beach 316 Constitution Road	9/28	32	32

v. Disaster Unemployment Assistance

- Individuals in the declared localities can submit Disaster Unemployment Assistance applications at the nearest Virginia Employment Commission office through October 24, 2003.

vi. Donations Coordination

- *Contacting each designated jurisdiction and requesting a designated point of contact for donations.*

C. Infrastructure Services

i. Public Assistance Program

- *Two Preliminary Damage Assessment (PDA) teams in Prince Georges Co. and Loudoun Co.*
- PDA teams plan to visit VDOT locations in the counties of Amherst, Nelson, Prince Edward and Buckingham today.

Updated Information is bold and italicized.

- *Initial damage assessments are nearing completion.*
- Identifying facilities for Applicants briefings the week of Oct 6-10, 2003.
- *Meeting with Mitigation and Dept of Historic Resources planned for the afternoon of Sept 29.*
- *Teleconference with Dept of Health planned for Oct 1, 2003 from 2 to 4 p.m. at their office to advise hospitals in the state of available disaster assistance programs.*

ii. Debris Management Liaison

- *Representatives from VDEM, FEMA, and USACE visited the Town of Tangiers 9/28 to assess the debris removal issues and develop the appropriate strategies to accomplish the clean up in the most expedient, cost effective and environmentally responsible manner.*

D. Mitigation

- Three FEMA Mitigation field teams are doing assessments and are coordinating with VDEM Regional Coordinators for planned activities within the jurisdictions.
- The Commonwealth is also working with FEMA on creating a long-term restoration plan. *Representative from the Office of Lieutenant Governor and the Department of Housing and Community Development attended the initial FEMA/State meeting 9/29. Lt. Governor Kane will chair the State Disaster Recovery Task Force.*
- FEMA Region III has agreed to support the rapid delivery of 7% Hazard Mitigation Grant Program Planning funds to localities, regions and the Commonwealth to continue the effort to make the Commonwealth and its localities compliant to the Disaster Mitigation Act of 2000 planning requirements. Staff has completed a draft work plan for this effort.
- A HurricaneSafe mitigation brochure is being developed for distribution with assistance from FEMA Region X and is projected to be available in approx. 10 days.
- *Staff is collecting mitigation success stories for publication.*

E. Legislative Services

- *The State Legislative Liaison continues to update State legislators on recovery activities and answer inquiries.*
- *Transitioned State Legislative Liaison office from EOC to DFO.*
- *Notified State legislators on location and purpose of DRCs.*

F. Community Relations

- *Community Relations (CR) staff attended openings of Alexandria and York County DRCs today.*
- *CR has 23 teams in the field and have arranged to staff 27 teams.*
- CR will staff a booth at the State Fair through October 5 with FEMA.
- CR continues distribution of the FEMA English and Spanish teleregistration flyers and FEMA debris removal information flyers.
- CR will attend Town Meetings on 9/29 at 6:30 p.m. at the National guard Armory in Suffolk and 7:00 p.m. at the Holiday Inn Koger, Koger Center Rd., Richmond, in Chesterfield County.
- *CR will attend Town Meetings on 9/30 at 6:00 p.m. with the Chesterfield County Board of Supervisors and at 7:00 p.m. in Suffolk with the City Council.*

G. Public Affairs

- *Public affairs has transitioned from the VEOC to DFO.*

H. Environmental Officer

- Coordinating with FEMA for meeting with Department of Historic Resources on 9/29.

I. Disaster Recovery Task Forces

i. State Economic Recovery Task Force

- *Department of Housing and Community Development participated in a long-term restoration meeting today.*

ii. State Coordinator for Local Recovery Task Forces

- Continue coordination with the FEMA Volunteer Agency Liaison (VAL), Virginia VOAD and Donations Management in development of a strategy to expand and develop local emergency task forces in the designated jurisdictions.
- *Attended meeting with City of Richmond to develop a local task force.*
- Harrisonburg/Rockingham County Local Disaster Recovery Task Force will convene it's first meeting 9/29/03.

Authority of Michael M. Cline, State Coordinator

/s/ Harry Colestock, Deputy State Coordinating Officer

Attachment 1 – Designated Counties Table

Declaration Date: 09/18/2003				Incident Period: 09/18/2003 & Continuing					
NUMBER OF COUNTIES, INDEPENDENT CITIES & TRIBAL AREAS DESIGNATED									
Indiv. Assist	99	Pub Assist	99	Tribal Nations			0		
DECLARATION INFORMATION									
Jurisdiction	AFFECTED Not FEMA Designated	Declaration Dates							
		IA	Public Assistance						
			A	B	C	D	E	F	G
Accomack		09/18	09/18	09/18					
Albemarle		09/22	09/22	09/22					
Amelia		09/22	09/22	09/22					
Amherst		09/22	09/22	09/22					
Appomattox		09/22	09/22	09/22					
Arlington		09/20	09/20	09/20					
Augusta		09/20	09/20	09/20					
Bedford		09/22	09/22	09/22					
Brunswick		09/20	09/20	09/20					
Buckingham		09/22	09/22	09/22					
Campbell		09/22	09/22	09/22					
Caroline		09/20	09/20	09/20					
Charlotte		09/22	09/22	09/22					
Chesterfield		09/20	09/20	09/20					
Charles City		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Clarke		09/22	09/22	09/22					
Culpeper		09/22	09/22	09/22					
Cumberland		09/22	09/22	09/22					
Dinwiddie		09/22	09/22	09/22					
Essex		09/20	09/20	09/20					
Fairfax		09/20	09/20	09/20					
Fauquier		09/22	09/22	09/22					
Fluvanna		09/20	09/20	09/20					
Frederick		09/22	09/22	09/22					
Gloucester		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Goochland		09/20	09/20	09/20					
Greene		09/22	09/22	09/22					
Greensville		09/18	09/18	09/18					
Halifax		09/22	09/22	09/22					
Hanover		09/22	09/22	09/22					
Henrico		09/20	09/20	09/20					
Isle of Wight		09/18	09/18	09/18					
James City		09/18	09/18	09/18					
King and Queen		09/22	09/22	09/22					
King George		09/22	09/22	09/22					
King William		09/22	09/22	09/22					
Lancaster		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Louisa		09/22	09/22	09/22					
Loudoun		09/22	09/22	09/22					
Lunenburg		09/22	09/22	09/22					
Madison		09/22	09/22	09/22					
Mathews		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Mecklenburg		09/20	09/20	09/20					
Middlesex		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24

Nelson		09/22	09/22	09/22					
New Kent		09/22	09/22	09/22					
Northampton		09/18	09/18	09/18					
Northumberland		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Nottoway		09/22	09/22	09/22					
Orange		09/20	09/20	09/20					
Page		09/20	09/20	09/20					
Pittsylvania		09/22	09/22	09/22					
Powhatan		09/22	09/22	09/22					
Prince Edward		09/22	09/22	09/22					
Prince George		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Prince William		09/20	09/20	09/20					
Rappahannock		09/22	09/22	09/22					
Richmond		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Rockbridge		09/20	09/20	09/20					
Rockingham		09/22	09/22	09/22					
Shenandoah		09/22	09/22	09/22					
Southampton		09/18	09/18	09/18					
Spotsylvania		09/20	09/20	09/20					
Stafford		09/20	09/20	09/20					
Surry		09/18	09/18	09/18					
Sussex		09/18	09/18	09/18					
Warren		09/22	09/22	09/22					
Westmoreland		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
York		09/18	09/18	09/18					
Alexandria – Independent City		09/18	09/18	09/18					
Bedford – Independent City		09/22	09/22	09/22					
Buena Vista – Independent City		09/22	09/22	09/22					
Charlottesville – Independent City		09/22	09/22	09/22					
Chesapeake – Independent City		09/18	09/18	09/18					
Colonial Heights – Independent City		09/20	09/20	09/20					
Danville – Independent City		09/20	09/20	09/20					
Emporia – independent City		09/18	09/18	09/18					
Fairfax – Independent City		09/20	09/20	09/20					
Falls Church – Independent City		09/20	09/20	09/20					
Franklin – Independent City		09/18	09/18	09/18					
Fredericksburg – Independent City		09/22	09/22	09/22					
Hampton – Independent City		09/18	09/18	09/18					
Harrisonburg – Independent City		09/22	09/22	09/22					
Hopewell – Independent City		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Lynchburg – Independent City		09/22	09/22	09/22					
Manassas – Independent City		09/22	09/22	09/22					
Manassas Park – Independent City		09/22	09/22	09/22					
Newport News – Independent City		09/18	09/18	09/18					
Norfolk – Independent City		9/18	9/18	9/18	9/24	9/24	9/24	9/24	9/24
Petersburg – Independent City		9/20	9/20	9/20					
Poquoson – Independent City		9/18	9/18	9/18					
Portsmouth – Independent City		9/18	9/18	9/18					
Richmond – independent City		9/20	9/20	9/20					
Staunton – Independent City		9/20	9/20	9/20					
Suffolk – Independent City		9/18	9/18	9/18					
Virginia Beach – Independent City		9/18	9/18	9/18	9/24	9/24	9/24	9/24	9/24
Waynesboro – Independent City		9/20	9/20	9/20					
Williamsburg – Independent City		9/18	9/18	9/18					
Winchester – Independent City		09/22	09/22	09/22					

Attachment 2 – Teleregistrations as of COB 9/28/03

Designated Localities	Daily	Cumulative	Designated Localities	Daily	Cumulative
Accomack	2	101	King William	10	171
Albemarle	1	28	Lancaster	14	233
Alexandria (city)	0	139	Loudoun	1	27
Amelia	1	49	Louisa	2	54
Amherst	0	2	Lunenburg	0	34
Appomattox	0	8	Lynchburg (city)	0	4
Arlington	0	50	Madison	0	7
Augusta	3	100	Manassas (city)	0	2
Bedford	0	1	Manassas Park (city)	1	1
Brunswick	2	83	Mathews	20	449
Buckingham	0	16	Mecklenburg	1	35
Buena Vista (city)	1	35	Middlesex	23	379
Campbell	0	6	Nelson	0	5
Caroline	3	97	New Kent	21	450
Charles City	2	107	Newport News (city)	185	3284
Charlotte	1	19	Norfolk (city)	117	2703
Charlottesville (city)	1	26	Northhampton	2	59
Chesapeake (city)	75	2389	Northumberland	3	174
Chesterfield	87	2749	Nottoway	3	59
Clarke	0	8	Orange	0	30
Colonial Heights (city)	5	192	Page	5	145
Culpepper	1	13	Petersburg (city)	15	680
Cumberland	0	18	Pittsylvania	0	18
Danville (city)	0	59	Poquoson (city)	58	1553
Dinwiddie (city)	4	189	Portsmouth (city)	63	1573
Emporia (city)	0	12	Powhatan	2	93
Essex	6	167	Prince Edward	1	48
Fairfax	7	493	Prince George	13	277
Fairfax (city)	0	14	Prince William	3	92
Falls Church (city)	0	11	Rappahannock	0	6
Fauquier	0	15	Richmond	5	154
Fluvanna	0	15	Richmond (city)	44	1808
Franklin (city)	8	204	Rockbridge	1	45
Frederick	0	18	Rockingham	1	49
Fredericksburg (city)	0	20	Shenandoah	0	8
Gloucester	96	1870	Southampton	6	169

Designated Localities	Daily	Cumulative	Designated Localities	Daily	Cumulative
Goochland	1	77	Spotsylvania	3	123
Greene	0	14	Stafford	5	143
Greensville	3	178	Staunton (city)	0	18
Halifax	1	17	Suffolk (city)	43	1156
Hampton (city)	186	3853	Surry	27	309
Hanover	16	502	Sussex	16	253
Harrisonburg (city)	0	21	Virginia Beach (city)	102	2733
Henrico	61	1931	Warren	2	20
Hopewell (city)	5	303	Waynesboro (city)	6	93
Isle of Wight	34	690	Westmoreland	9	198
James City	44	887	Williamsburg (city)	2	78
King and Queen	3	100	York	66	1273
King George	1	40	Totals All Localities	1562	39211